CONSULTATION ON DRAFT OPERATIONAL FRAMEWORK
“PRIMARY HEALTH CARE: TRANSFORMING VISION INTO ACTION”

Civil society representatives have important insights to contribute to “Primary health care: transforming vision into action” the Draft Operational Framework prepared for the Global Conference on Primary Health Care. This facilitation guide offers an overview and suggestions for participating in this consultation.

Submissions received at https://extranet.who.int/dataform/694626?lang=en

DEADLINE- December 31, 2018

BACKGROUND
The Government of Kazakhstan, the World Health Organization, and the United Nations Children’s Fund hosted the Global Conference on Primary Health Care in Astana, Kazakhstan, October 25-26, 2018. The conference aimed to renew the commitment to primary health care to achieve universal health coverage and the Sustainable Development Goals (SDGs). A suite of products to promote comprehensive, integrated, rights-based and people-centered, quality health systems was developed.

The Astana Declaration represents high-level political commitment of Governments to ensure that all people can achieve the highest attainable standard of health, emphasizing the importance of primary health care.

The Vision for Primary Health Care in the 21st Century offers the technical underpinning to the Declaration making the case for primary health care including, economic benefits, responsiveness of health systems, and overall health outcomes of populations.

“Primary health care: transforming vision into action” is a (draft) operational framework that seeks to provide a roadmap to implement the Astana Declaration through a proposed set of “levers.”

1 https://www.who.int/docs/default-source/primary-health/declaration/gcphc-declaration.pdf
2 https://www.who.int/docs/default-source/primary-health/vision.pdf
3 https://www.who.int/primary-health/conference-phc/background-documents
WHAT EXACTLY IS A LEVER?

In the context of the Draft Operational Framework, a “lever” is a mechanism, strategy or approach intended to help countries make progress in improving primary health care. These levers are grouped into two categories:

1) **Operational** focusing on implementation

2) **Governance, Policy and Finance** reflecting the broader system environment

Each lever includes:

- Description;
- Resources for countries;
- Purpose and rationale, stakeholders and audience, challenges and opportunities;
- Actions and interventions that can be taken by four types of actors:
  - Global and Regional Partners
  - National or policy level
  - Sub-national or implementation level
  - Community level (*where applicable*)
- Indicators that can be used to track progress in the area.

### OPERATIONAL LEVERS

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### GOVERNANCE, POLICY AND FINANCE LEVERS

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Consultation on Draft Operational Framework “Primary health care: transforming vision into action”
As civil society representatives, we reflect on this historic moment and call for bold action from governments, development partners, and fellow civil society actors to drive progress for social, physical and mental health for all.

Achieving universal health coverage and the Sustainable Development Goals requires high-quality, equitable, accessible and affordable primary health care.

- Civil Society Statement to the Global Conference on Primary Health Care

CIVIL SOCIETY INPUT TO THE DRAFT OPERATIONAL FRAMEWORK CONSULTATION

Civil society plays an important role in improving primary health care and achieving health for all. Input from civil society is critical in shaping the operational framework “Primary health care: transforming vision into action.”

All are welcome to contribute and may do so as individuals, organizations, networks, coalitions, associations, and others. There is not a right or wrong way to go about this process!

TIPS AND SUGGESTIONS

• Discuss the draft operational framework with colleagues in person, during regularly scheduled meetings or organize a session dedicated exclusively to discussing the draft operational framework.
  o For in-person convenings, share the draft operational framework in advance. Include guidance regarding the focus of the discussion and what input you are most interested in cultivating.
• Instead of meeting in person, discuss questions and recommendations virtually and gather collective input through email, WhatsApp group, in a shared google doc or whatever other platform you prefer.
• You do not have to answer all questions. You can choose to address the content in the draft operational framework that is most relevant to you.
• Is there a particular recommendation you would like to amplify? Tweet about it, email coalition partners, and invite others to submit feedback that reinforces that point.
• Don’t get discouraged! Use the table of contents, and search function to navigate the document.

Submit feedback through https://extranet.who.int/dataform/694626?lang=en

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FACILITATION GUIDE

Consultation on Draft Operational Framework “Primary health care: transforming vision into action”
WHAT DOES THE ONLINE CONSULTATION FORM LOOK LIKE?

The first page asks general questions about the person submitting the input. These are the only required questions.

The next page focuses on the Introduction of the draft operational framework and asks for comments on each of these sections:

- Primary health care levers and the Operational Framework
- Who should use this document
- How this document should be used
- Way forward

The following page focuses on Governance, policy and finance levers section of the draft operational framework. There is a field for general comments as well as a standard block of questions for each lever. For example:

2.1 Political commitment and leadership
   - Text
   - Actions and interventions
   - Monitoring and metrics
   - Other

The final page focuses on the Operational levers section of the draft operational framework. It also features a field for general comments as well as a standard block of questions for each lever. For example:

3.1 Engagement of community and other stakeholders to jointly define problems and solutions and prioritize action
   - Text
   - Actions and interventions
   - Monitoring and metrics
   - Other

This guide was prepared by the Primary Health Care Strategy Group, a coalition of civil society health advocates from around the world dedicated to achieving UHC by improving global and domestic financing and policy for stronger primary health care systems.